

2011 Year-end Summary of Volunteer Value

As is our tradition, I am submitting our 2011 Year-end Report of West Hollywood Station Volunteer activities. I am pleased to report that our scope of responsibility continues to expand, as we support the fine men and women at the West Hollywood station.

In 2011, we maintained the high level of customer service standards expected of our program and took on new challenges. Our Front Desk team continues to provide the "high-touch" level of service that West Hollywood residents and visitors deserve.

Our Volunteers on Patrol team worked the President Obama visit, Pride events, provided traffic post support for the L.A. Marathon route through West Hollywood, provided traffic control at the Sunset Strip Music Festival, AIDS Walk, worked foot patrol for Halloween, and supported the Mug Run.

The West Hollywood station lost a valuable member of our team in 2011. LASD Volunteer Bill Senigram started with the West Hollywood Station on September 1st, 1984. For more than twenty-seven years and thirteen thousand hours, he distinguished himself by setting high standards for work performance and being a professional dedicated civilian volunteer, Bill Senigram was a consummate professional who willingly and ably shared his knowledge and experience throughout his volunteer career. He was a professional role model who represented this Department with dignity.

Congratulations and Thank You to all involved; we look forward to another great year.

	Number of hours donated	Value at \$23.42 per hour	Handicap Placard Violations
Jan	663.5	\$15,539	\$686
Feb	446	\$10,445	0
Mar	627	\$14,684	0
Apr	706.5	\$16,546	\$686
May	624	\$14,614	\$343
Jun	710.5	\$16,640	\$1715
Jul	726.5	\$17,015	\$2215
Aug	725	\$16,980	\$686
Sep	750	\$17,565	\$1029
Oct	714.5	\$16,734	\$343
Nov	703	\$16,464	\$2401
Dec	598.5	\$14,017	0
Total Hours			7,995
Hard Dollar Value (citations)			\$10,104
Soft Dollar Value (hours)			\$187,243
2011 Value			\$197,347

Achievements:

4183 Front Desk Hours – Provided high-quality customer service, allowing Watch Deputies to continue monitoring the radio and answering telephone calls for service.

1145 Headquarters Hours (CLEPP & International Liaisons Unit) – Supporting the countywide Volunteer (CLEPP) program at Sheriff Headquarters. Project Managing the Law Enforcement Volunteer Training Conference. A WHD Volunteer provides support at the International Liaisons Unit conducting Geneva Convention required notification to embassies when a foreign national is arrested.

889 Volunteers on Patrol / Foot Patrol Hours – Provided foot patrol coverage during all major events in West Hollywood, acting as extra “eyes and ears” for station deputies and providing a presence during weekend evenings. We frequently provide traffic control, relieving a Deputy so he/she can return to patrol duties.

406 Program Administration Hours – Support hours devoted to supporting the station’s Volunteer Program.

204 Station Beautification Hours – One of our Volunteers is a regionally recognized rose expert. She is responsible for the beautiful rose bushes at our station. Since 1992, she’s shared her talents with our station.

165 Training Hours – Training is a vital component to keeping our team’s skills up to date, and we encourage Volunteers to take advantage of training opportunities. Training includes, VOP, ride-along, graffiti reporting software, law enforcement volunteer conference, LASD.org website.

103 Detective Bureau Hours – Worked ID Theft, fraud, scams and forgery cases.

92.5 Los Angeles Marathon Hours – Provided traffic post support during the event.

62.5 President Obama Visit Hours – VOP team provided traffic post coverage, helping West Hollywood residents navigate street closures.

62 Pride Festival/Dyke March/Parade Hours – Worked foot patrol and provided traffic post support for this event.

43.5 Halloween Hours – Worked foot patrol for this event.

35 Sunset Strip Music Festival Hours – Provided traffic control support, allowing Deputies to focus on crowd control.

34 Mug Run Hours – Provided traffic control support for LASD runners as they ran a 6.2 mile course through West Hollywood. This is a preparation race before Baker to Vegas.

34 AIDS Walk Hours - Worked traffic posts during the event.

27.5 Baker to Vegas Hours – Supported this annual relay race, staffing the Command Post.

20.5 UCLA Harbor Medical Center Hours – Conducted patrol to monitor and report protest activity

20.5 Andaz Protest Hours – Worked traffic posts and supported the Command Post during the event.

13.5 National Night Out Hours – Supported event by visiting neighborhood block parties.

12 Memorial Torch Run Hours – Provided traffic control and support team assistance. The torch relay honors the memory of those brave and dedicated individuals in Los Angeles County who have sacrificed their lives in the performance of their duties during the past year.