

As is our tradition, I am submitting our 2012 Year-end Report of West Hollywood Station Volunteer activities. I am pleased to report that our scope of responsibility continues to expand, as we support the fine men and women at the West Hollywood station.

In 2012, we maintained the high level of customer service standards expected of our program and took on new challenges. Our Front Desk team continues to provide the “high-touch” level of service that West Hollywood residents and visitors deserve.

Our Volunteers on Patrol team worked the Pride events, provided traffic post support for the L.A. Marathon and Amgen Bike Race routes through West Hollywood, provided traffic control at the Sunset Strip Music Festival, AIDS Walk, worked Halloween, and supported the Memorial Torch Run.

The West Hollywood station lost a valuable member of our team in 2012. LASD Volunteer David Ross started with the West Hollywood Station in 1997. For more than fifteen years and nearly twenty-five hundred hours, he distinguished himself by being a professional, dedicated civilian volunteer.

Congratulations and Thank You to all involved; we look forward to another great year.

Richard Best
Volunteer, Sr. Team Leader

	Number of hours donated	Value at \$24.18 per hour	Handicap Placard Violations
Jan	632.5	\$15,294	\$686
Feb	751	\$18,159	\$0
Mar	796.5	\$19,259	\$1,029
Apr	628	\$15,185	\$343
May	698.5	\$16,890	\$343
Jun	781	\$18,885	\$686
Jul	743.5	\$17,978	\$4,342
Aug	747.5	\$18,075	\$2,401
Sep	747.5	\$18,075	\$1,029
Oct	898	\$21,714	\$1,029
Nov	722	\$17,458	\$1,372
Dec	816.5	\$19,743	\$3,087
Total Hours			8,963
Hard Dollar Value (citations)			\$13,260
Soft Dollar Value (hours)			\$216,713
2012 Value			\$229,973

Personnel Milestones

Gary and Kay Kaplan are starting their third decade with our station. Gary has volunteered over 32,500 hours and Kay has volunteered over 6300 hours.

Carole Hatcher has over 10,000 hours and has 10 years of service with our program.

Richard Best has over 6,300 hours and has 10 years of service with our program.

Marilouise Morgan is starting her 19th year.

Jim Gordon is starting his 18th year.

Suzanne Gottlieb and Richard Silverman are starting their 12th year.

Arlene Schlig, Stuart Schlig and Jim Brunner are starting their 11th year.

Brian Cooper is starting his 10th year.

2012 Achievements and Hours:

4,882.5	Front Desk	Provided high-quality customer service, allowing Watch Deputies to continue monitoring the radio and answering telephone calls for service.
951	SHQ – International Liaisons	A WHD Volunteer provides support at the International Liaisons Unit conducting Geneva Convention required notification to embassies when a foreign national is arrested.
781.5	HQ - LASDVA	The LASD Volunteer Association supports the countywide Volunteer (CLEPP) program at Sheriff Headquarters. Three WHD Volunteers are Board Members. Project Managing the Law Enforcement Volunteer Training Conference.
736	Volunteers On Patrol	Provided foot patrol coverage during all major events in West Hollywood, acting as extra “eyes and ears” for station deputies and providing a presence during weekend evenings. We frequently provide traffic control, relieving a Deputy so he/she can return to patrol duties.
434	Administration	Support hours devoted to supporting the station’s Volunteer Program.
346.5	Training	Training is a vital component to keeping our team’s skills up to date, and we encourage Volunteers to take advantage of training opportunities. Training includes, VOP, ride-along, law enforcement volunteer conference, LASD.org website.
161.5	Gardening	One of our Volunteers is a regionally recognized rose expert. She is responsible for the beautiful rose bushes at our station. Since 1992, she’s shared her talents with our station.
110.5	Pride Events	Worked foot patrol and provided traffic post support for this event.
86	LA Marathon	Provided traffic post support during the event.
82.5	Business Locator	Obtaining/updating after-hours emergency contact information from local businesses. This assures we are able to contact business owners after business hours.
44.5	AIDS Walk	Worked traffic posts during the event.
37.5	Halloween	Raised funds for LASD’s Charitable Giving Program.
28	Disaster Communications Services	West Hollywood now has a Disaster Communications Services member who is authorized to use HAM radios in the event of an emergency.
28	Thanksgiving Meal Delivery	Three WHD Volunteers delivered Thanksgiving meals to LASD family members who have loved ones serving our nation.
22	Amgen Bike Race	Worked traffic posts during this event.
20	Sybil Brand 100 Yr.	Provided support for the 100 Year Anniversary of the Sybil Brand Institute opening.
9.5	Prop 8	Supported a Proposition 8 – Marriage Equality protest
7.5	Transgender March	Provided support for rolling road blocks for this event.
7	National Night Out	Supported event by visiting neighborhood block parties.
4.5	Memorial Torch Run	Provided traffic control and support team assistance. The torch relay honors the memory of those brave and dedicated individuals in Los Angeles County who have sacrificed their lives in the performance of their duties during the past year.