

As is our tradition, I am submitting our 2013 Year-end Report of West Hollywood Station Volunteer activities. I am pleased to report that our scope of responsibility continues to expand, as we support the fine men and women at the West Hollywood station.

In 2013, we maintained the high level of customer service standards expected of our program and took on new challenges. Our Front Desk team continues to provide the “high-touch” level of service that West Hollywood residents and visitors deserve.

Our Volunteers on Patrol team worked the Pride events, provided traffic post support for the L.A. Marathon and Amgen Bike Race routes through West Hollywood, provided traffic control at the Sunset Strip Music Festival, AIDS Walk, worked Halloween, and supported the Memorial Torch Run.

We said a tearful goodbye to Lt. Jimmy Farrell, wished Commander Kelley Fraser best of luck in her new assignment, and welcomed Captain Gary Honings as our station Captain and long-time friend of the Volunteer Program.

Lastly, we thank Lt. Dave Smith and Sgt. Jon Klaus for their continued support, day-to-day oversight and guidance throughout the year.

Congratulations and Thank You to all involved; we look forward to another great year.

Richard Best

Volunteer, Sr. Team Leader

	Number of hours donated	Value at \$24.75 per hour	Handicap Placard Violations
Jan	813	\$20,122	\$2,401
Feb	698	\$17,276	\$0
Mar	883.5	\$21,867	\$343
Apr	834	\$20,642	\$3,773
May	977	\$24,181	\$0
Jun	1105	\$27,349	\$1,715
Jul	893.5	\$22,114	\$0
Aug	909.5	\$22,510	\$0
Sep	690	\$17,078	\$1,372
Oct	730.5	\$18,080	\$686
Nov	700	\$17,325	\$0
Dec	682.5	\$16,892	\$2,766
		\$245,433	\$13,056
Total Hours			9,917
Hard Dollar Value (citations)			\$13,056
Soft Dollar Value (hours)			\$245,433
2012 Value			\$258,489

Personnel Milestones

- Gary and Kay Kaplan are starting their twenty-second year with our station. Gary has volunteered over 32,800 hours and Kay has volunteered just less than 7,000 hours.
- Carole Hatcher has over 10,000 hours and has 11 years of service with our program.

- Richard Best has over 6,700 hours and has 11 years of service with our program.
- Brian Cooper has nearly 5,900 hours and has 11 years of service with our program.
- Marilouise Morgan is starting her 20th year.
- Jim Gordon is starting his 19th year.
- Suzanne Gottlieb and Richard Silverman are starting their 13th year.
- Stuart Schlig and Jim Brunner are starting their 12th year.

2012 Achievements and Hours:

5224	Front Desk	Provided high-quality customer service, allowing Watch Deputies to continue monitoring the radio and answering telephone calls for service.
1248	Volunteers On Patrol	Provided foot patrol coverage during all major events in West Hollywood, acting as extra “eyes and ears” for station deputies and providing a presence during weekend evenings. We frequently provide traffic control, relieving a Deputy so he/she can return to patrol duties.
1036	SHQ – International Liaisons	A WHD Volunteer provides support at the International Liaisons Unit conducting Geneva Convention required notification to embassies when a foreign national is arrested.
479	Administration	Support hours devoted to supporting the station’s Volunteer Program.
533	Training	Training is a vital component to keeping our team’s skills up to date, and we encourage Volunteers to take advantage of training opportunities. Training includes, VOP, ride-along, law enforcement volunteer conference, LASD.org website.
131	Gardening	One of our Volunteers is a regionally recognized rose expert. She is responsible for the beautiful rose bushes at our station. Since 1992, she’s shared her talents with our station.
86	LA Marathon	Provided traffic post support during the event.
73	Pride Events	Worked foot patrol and provided traffic post support for this event.
62	Disaster Communications Services	West Hollywood now has a Disaster Communications Services member who is authorized to use HAM radios in the event of an emergency.
59	Business Locator	Obtaining/updating after-hours emergency contact information from local businesses. This assures we are able to contact business owners after business hours.
59	Sunset Music Festival	Worked traffic posts and foot patrol for this annual event.
56	Halloween	Raised funds for LASD’s Charitable Giving Program.
46	Dyke March	Handled street closures for Santa Monica Boulevard during this event.
38.5	YAL Crossfit	Supported the West Hollywood Station’s Youth Athletic League by handling registrations and score tabulation.

33	Elton John / Oscars	Worked traffic posts during the event.
23.5	Disaster Drill	Supported a disaster drill training event for the West Hollywood Station personnel.
21.5	Prop 8	Supported a Proposition 8 – Marriage Equality protest
15	Golf Tournament	Supported the Jimmy Farrell Memorial Golf Tournament.
14.5	Memorial Torch Run	Provided traffic control and support team assistance. The torch relay honors the memory of those brave and dedicated individuals in Los Angeles County who have sacrificed their lives in the performance of their duties during the past year.
14	National Night Out	Supported event by visiting neighborhood block parties.
14	Rose Parade	Shuttled vehicles to Pasadena.
12	Sunset Farmer's Market	Provided information about our Volunteer program to visitors of the Farmer's Market.
11	AIDS Walk	Provided social media support.